Boeing 787 Dreamliner Examines Japan's innovative, highly successful production methods continues to be a reference work belonging on every design office desk or drawing board.

The Boeing 787 Dreamliner Fulfillment and customer service are where business reputations and relationships are won and lost. The Definitive Guide to Order Fulfillment and Customer Service is the most comprehensive, best-practice guide to excelling in these crucial supply chain processes. Whether you're a practitioner or a student, the authors help you thoroughly understand all facets of modern fulfillment and customer service. They help you clarify how your customer service vision, so you can deliver on the metrics that matter most to them. Then, starting from this customer-centric foundation, they guide you through optimizing key processes, designing better strategies, configuring more effective fulfillment networks, leveraging new technology, and using metrics to improve. Throughout, key ideas are supported by examples, charts, graphs, customer references, and more: everything you need to master the concepts and apply them in your own context.

Handbook of Technical Writing The "Bibliographic Guide to Education" lists recent publications during the past year by Teachers College, Columbia University, supplemented by publications in the field of education catalogued by The Research Libraries of The New York Public Library, selected on the basis of subject headings. Non-book materials, including those, are included in this "Guide," with the exception of: dictionaries; encyclopedias; and indexes and subject guides. All aspects and levels of education are represented in this "Guide," including such areas as: American education; elementary and secondary education; higher education; early childhood education; history and philosophy of education; applied pedagogy; international and comparative education; educational administration; guidance and counseling; curriculum development and educational policy; educational psychology; special education; foreign language and literatures; and educational administration education. Also listed are the administrative reports of departments of education for various countries, and for the United Nations. The Teacher's College collection covers over 5000 titles. The Library's "Guide" is "The Teacher's College Library, Columbia University." ("Guide," 1975) "First Supplement," (1976) "Second Supplement," (1977) "Third Supplement," (1978)

Ten Years A Nomad The Architecture Handbook provides a comprehensive range of visual and technical information covering the major category of building types likely to be encountered by architects, designers, builders, curators and sellers even in the construction industry. It is organized by building type and concentrates very much on practical examples. It includes: a brief introduction to the key design considerations for each building type - numerous plans, sections and elevations for the building examples - references to key technical standards and design guidance - a comprehensive bibliography for more information. The book also includes sections on designing for accessibility, durable practice, and metric and imperial conversion tables. To browse sample pages please go to http://www.bio-tech.com/"architecture"
The Birth of the 787 Dreamliner The Birth of the 787 Dreamliner covers the key events and achievements of this ambitious chapter of aviation history, and acts as a "biography" of the aircraft, following the evolution of the 787 concept through its path to completion. In full collaboration with Boeing, The Birth of the Dreamliner is fall-back insight into how this intricate, complex machine has been engineered and built very much on practical examples. It includes: a brief introduction to the key design considerations for each building type - numerous plans, sections and elevations for the building examples - references to key technical standards and design guidance - a comprehensive bibliography for more information. The book also includes sections on designing for accessibility, durable practice, and metric and imperial conversion tables. To browse sample pages please go to http://www.bio-tech.com/"architecture"

Japan Investment and Business Guide Volume 1 Strategic and Practical Information Projects are the engines that drive today's business environment. Moreover, top managers neglect their company's project activity, and line managers treat all their projects alike as part of operations. Based on an unprecedented study of more than 400 projects in a variety of businesses and organizations around the globe, this study finds that: the "project manager" model for project management provides a sense of certainty to an uncertain world; and the "structured project management" model for project management has been developed.
Early observers of Japanese methods focused on the shop floor to see amazing things unlike anything practiced elsewhere. And the thinking was, if the "methods" could be adopted by companies elsewhere, these companies would experience the success of the Japanese. What the early observers hadn't considered were dramatic differences in the way those companies were managed, both daily and strategically. The "management side" of Lean production is addressed in two new chapters, one devoted to daily management, the other to strategy deployment. Additionally, there is a new chapter that addresses breakthrough improvement and an approach to achieving it called Production Preparation Process. Every chapter has been revised and expanded to better tell the story of Lean production—in its history, applications, practices, and methods.